AUTOMATIC SYNC TECHNOLOGIES

Voluntary Product Accessibility Template

Date: January 5, 2010

Vendor: Automatic Sync Technologies, LLC

Name of Web-based Service: CaptionSync

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Summary Table		
Criteria	**Supporting Features**	**Remarks and explanations**
Section 1194.21 Software Applications and Operating Systems	**Not Applicable**	-
Section 1194.22 Web-based internet information and applications	**Applicable**	**Supports**
Section 1194.23 Telecommunications Products	**Not Applicable**	-
Section 1194.24 Video and Multi-media Products	**Not Applicable**	-
Section 1194.25 Self-Contained, Closed Products	**Not Applicable**	-
Section 1194.26 Desktop and Portable Computers	**Not Applicable**	-
Section 1194.31 Functional Performance Criteria	**Applicable**	**Supports**
Section 1194.41 Information, documentation, and support.	**Applicable**	**Supports**

Section 1194.22 Web-based Internet information and applications		
* Refer to (http://www.access-board.gov/sec508/guide/1194.22.htm) for details on the guidelines listed below.		
Criteria	**Supporting Features**	**Remarks and explanations**
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	**Supports**	ALT tags are used throughout the CaptionSync site.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	**Supports**	All the how-to videos on the CaptionSync site are captioned.
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	**Supports**	
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	**Supports**	The fluid CCS design allows for text scaling of all elements. Furthermore, they are readable without the associated style sheet.
(e) Redundant text links shall be provided for each active region of a server-side image map.	**Not Applicable**	Server-side image maps are not used on the CaptionSync site.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	**Supports**	No client-side image maps are used.
(g) Row and column headers shall be identified for data tables.	**Supports**	All data tables on the CaptionSync site contain TH attributes. SCOPE attributes are also used where appropriate.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	**Not Applicable**	There are no data tables with two or more logical levels on the CaptionSync site.
(i) Frames shall be titled with text that facilitates frame identification and navigation	**Not Applicable**	Frames are not used on the CaptionSync site.
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	**Not Applicable**	There are no blinking elements on the CaptionSync site.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever	**Not Applicable**	The CaptionSync site is fundamentally text-based.

the primary page changes.		
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	**Supports**	Javascript with OnLoad and OnCick is used to validate some forms.
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with Û1194.21(a) through (l).	**Supports**	Links are provided to plug-ins for QuickTime, Flash, WMP, and Acrobat.
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	**Supports**	All forms contain appropriate LABEL tags on the CaptionSync site.
(o) A method shall be provided that permits users to skip repetitive navigation links.	**Supports**	A "skip to content" link is provided on the CaptionSync site.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	**Not Applicable**	No timed responses are required on the CaptionSync site.

Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4.

Section 1194.31 Functional Performance Criteria		
Criteria	**Supporting Features**	**Remarks and explanations**
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	**Supports**	The CaptionSync site provides support via the standard web browser for assistive technologies such as text zooming and/or screen readers such as Jaws or VoiceOver.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	**Supports**	The CaptionSync site provides support via the standard web browser for assistive technologies such as text zooming and/or screen readers such as Jaws or VoiceOver.
(c) At least one mode of operation and information	**Supports**	The CaptionSync site does not

retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided		require hearing on the part of the users. All training videos are closed captioned.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	**Supports**	The CaptionSync site does not require hearing on the part of the users. All training videos are closed captioned.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	**Supports**	The CaptionSync site does not require speech on the part of the users.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	**Supports**	Keyboard access is provided via the standard web browser.

Section 1194.41 Information, documentation, and support		
Criteria	**Supporting Features**	**Remarks and explanations**
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	**Supports**	Automatic Sync Technologies provides electronic versions of all support documentation.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	**Supports**	Automatic Sync Technologies provides information on accessibility features in the documentation. Electronic versions of all support documentation are provided.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	**Supports**	Support is available in a variety of formats and from a number of online sources from Automatic Sync Technologies.